



Supplemental Nutrition Assistance Program





1-800-221-5689

www.fns.usda.gov/snap



What is SNAP?

SNAP helps low-income people buy the food they need for good health. SNAP benefits are not cash. SNAP benefits are provided on an electronic card that is used like an ATM or bank card to buy food at most grocery stores.

Can I get SNAP benefits?

To get SNAP benefits, your income and other resources have to be under certain limits.

Income

There are two income limits: Gross and Net. Your total income, before taxes or any other subtractions, is called gross income. However, certain subtractions to your gross income, called deductions, are allowed. These can be for things like housing costs, child support payments, child or dependent care payments, and monthly medical expenses over \$35 for



elderly or disabled people. The amount left over after these deductions is called net income.

Most households must meet both income limits. If everyone in your household receives Supplemental Security Income (SSI) or Temporary Assistance for Needy Families (TANF), you do not need to meet any income limit.

A separate insert with two tables on it has been included with this booklet. Look at the income table to see what the limits are for SNAP benefits.

Resources

Talk with your local SNAP worker to see what resources you have and the maximum amount of resources you can have and still qualify for SNAP. Checking or savings accounts are resources. If you own your home, it is not counted as a resource. In some States, you may have at least one car. The resources of people who receive TANF or SSI do not count.





How do I apply fo

- You apply for benefits by completing a State application form. There are several ways to get an application form:
 - Pick it up at a local SNAP office, or
 - Call the local SNAP office. Ask the local SNAP worker to mail it to you, or
 - Ask the SNAP worker if there are other places where you can pick up the form, or
 - Print the form from your State's Web site at www.fns.usda.gov/ snap/outreach/map.htm, or
 - Apply online (this is not yet available in all States).
- Fill out the SNAP application form as much as you can. If you need help, ask the local SNAP worker. You can also ask a friend or people who work at places like legal services or food banks to help you fill out the form.

Get the application form to your local SNAP office as soon as possible by taking it to the local SNAP office, mailing or faxing it, or by submitting it online if your State provides this option.



r SNAP benefits?

- If you pick up your application form at a SNAP office, put your name and street address on the form and sign it. Leave that part of the form (usually the first page) at the SNAP office. This starts the process and helps you get healthy food sooner, if you are eligible. Take the rest of the form with you to fill out later.
- Before leaving the office, make an appointment for an interview with a SNAP worker. If you are at a SNAP office, ask the SNAP worker to write down what you need to bring to the interview. If you are calling for an appointment, ask the SNAP worker what you need to bring.
- Have an interview. You can also have a friend or relative go with you or in your place, or you can request an interview over the phone.
- Show the local SNAP office papers like pay stubs, rent or mortgage payments, utility bills, child or elder care bills, and child support payments. The local office can tell you exactly what other information you will need.
- After reviewing your application, the local SNAP worker will tell you if you qualify for SNAP benefits and, if so, how much you will get.



Do I need a Social Security number?

Yes, you must have or apply for a Social Security number if you want SNAP benefits. People who do not want to apply for SNAP benefits do not have to give a Social Security number, but they do have to give their financial information.

Can I get SNAP benefits if I am not working?

Yes. But if you are able to work, you must look for work, take a job, or go to training.

If I am approved, what can I expect?

You will get an electronic card, similar to a bank card or ATM card, to use to buy food at most grocery stores.





If I am denied SNAP benefits, can I ask why?

Yes. Call or visit the local SNAP office to ask why. If you wish, ask to speak with the local SNAP worker's boss. If you think there is a mistake, ask for a "fair hearing" as soon as possible. This means that a State person will meet with you and the local SNAP office to discuss your application. There is no cost for a fair hearing.

I am not a U.S. citizen. Can I get SNAP benefits? Can my children?

You may get SNAP benefits if you are a legal immigrant. Most legal immigrants must wait 5 years before getting SNAP benefits. There is no wait for children under 18. There is no wait for some elderly and disabled. There is no wait for refugees and asylees. Some legal immigrants may get SNAP benefits if they have enough work history, and some may be eligible if they have a military connection.

If you are not eligible due to immigration status, your legal immigrant or citizen children may still qualify. You do not have to provide immigration information about yourself when you apply for your legal immigrant or citizen children.

If I get SNAP benefits, will I be a "public charge"?

No. You and your family can apply for and receive SNAP benefits without hurting your chances of becoming U.S. citizens.



How can my family eat better?

You want the best for your family. You want everyone to stay well and for your kids to grow and learn. Using SNAP benefits to purchase healthy foods for your family can help make this happen. Ask your SNAP worker for information about eating and shopping for healthy food and getting physical activity for better health.

Try these tips to help your family eat better and stay healthy:

- Vary your vegetables...dark green, orange, peas and beans.
- Focus on fruits. Choose fresh, frozen, canned, or dried fruit.
- Eat at least 3 ounces of whole-grain cereal, breads, crackers, rice, or pasta every day..
- Choose lean meats and milk products that are lower in fat.
- Make physical activity a regular part of your day.





Call for more information about SNAP in your State.

Telecommunications Relay Service (TRS) is available nationwide by dialing 711 on any telephone.

Alabama 334-242-1700 Alaska 907-465-3347 Arizona 800-352-8401 Arkansas 800-482-8988 California 877-847-3663 Colorado 800-536-5298* or 303-866-3122 Connecticut 800-842-1508 Delaware 800 464-4357 Washington, DC 202-724-5506 Florida 866-762-2237 Georgia 800-869-1150 Guam 671-735-7245 Hawaii 808-643-1643 Idaho 211 or 800-926-2588 Illinois 800-843-6154 Indiana 800-622-4932 Iowa 877-347-5678 Kansas 888-369-4777 Kentucky 800-372-2973 Louisiana 888-524-3578 Maine 800-442-6003 Maryland 800-332-6347 Massachusetts 866-950-3663 855-ASK-MICH or 855-275-6424 Michigan Minnesota 800-657-3698 Mississippi 800-948-3050 Missouri 800-392-1261 Montana 800-332-2272* Nebraska 800-383-4278 Nevada 800-992-0900 New Hampshire 800-852-3345 x4238* or 603-271-4238 New Jersey 800-687-9512* New Mexico 888-473-3676 New York: Upstate 800-342-3009 877-472-8411 or 311 New York City North Carolina 800-662-7030 North Dakota 800-755-2716* or 701-328-2328 Ohio 866-244-0071 Oklahoma 405-521-3444 211* or 800-723-3638 Oregon Pennsylvania 800-692-7462 or 800-451-5886 (TDD) Puerto Rico 877-991-0101* Rhode Island 401-462-5300 South Carolina 800-768-5700 South Dakota 877-999-5612 Tennessee 866-311-4287 211* or 512-973-9203 option 2 Texas Utah 866-526-3663 Vermont 800-479-6151 U.S. Virgin Islands 340-774-2399 Virginia 800-552-3431 Washington 877-501-2233 West Virginia 800-642-8589 Wisconsin 800-362-3002 Wyoming 800-457-3659* or 307-777-5846

^{*} Indicates numbers are for in-State calls only.

All other numbers are for in-State and out-of-State callers.

Where can I get more information about **SNAP in my State?**

- Locate your State phone number.
- Call the toll-free national SNAP information line at 1-800-221-5689.
- Visit www.fns.usda.gov/snap/outreach/map.htm.
- Look in the phone book in the government pages under "social services" or "human services" for the phone number.

Attach contact information label here



United States Department of Agriculture Food and Nutrition Service FNS-313

Slightly revised December 2011