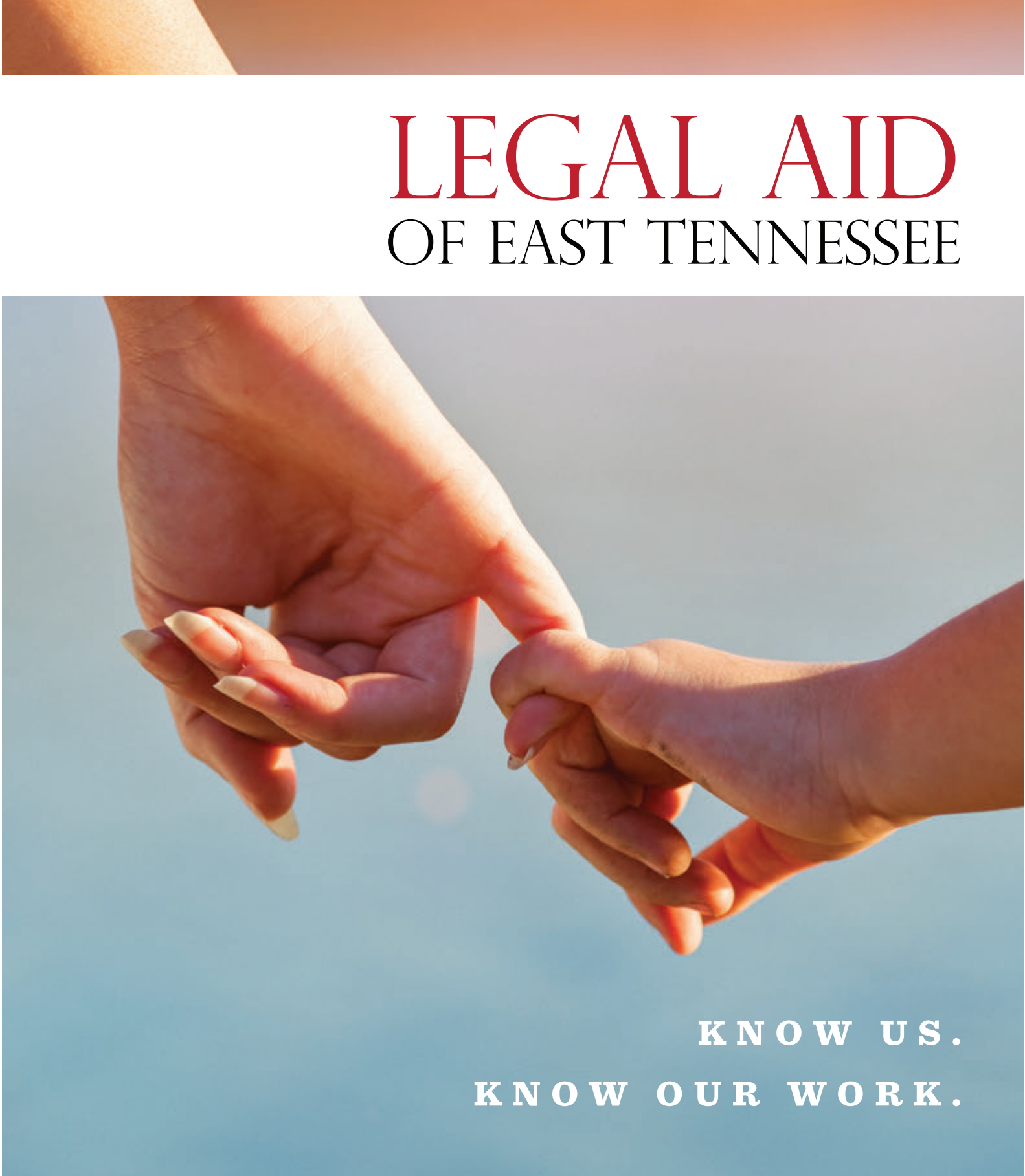




LEGAL AID OF EAST TENNESSEE

KNOW US.
KNOW OUR WORK.

LAET.ORG



Letter from the **BOARD PRESIDENT**

Imagine a "community closet" where things most precious to our community are stored. There we'll find valuable commodities such as the community's good will, its resilience and good faith, and its ability to mature and grow. Importantly, the community closet houses the "big hearts" of the community, the hearts of those whose kindness and dedication ensure our community continues to thrive and grow.

Now imagine you can invest in your community closet to assist your community in realizing its dreams and aspirations. Would you hesitate to invest a mere \$100.00 to ensure your community receives \$1100.00 worth of tangible benefits in return? Would you make the investment to ensure a more stable society, one less inclined to catastrophic, life changing events such as bankruptcy and home foreclosure, and more inclined to reduce unemployment rates and increase graduation rates? Of course you would make the investment. And here's the kicker - you have!

Legal Aid of East Tennessee, for more than 50 years, has provided the communities of East Tennessee \$11.00 worth of tangible benefits for every dollar invested in its legal aid programs. With your investments of time, talent and money we see our community grow and improve. We see fewer juvenile delinquents, fewer battered spouses, fewer abused elder persons, fewer bankruptcies and fewer home foreclosures. We see more veterans in need of legal services well served when no one else is there to provide essential legal services.

I have been privileged to serve on the board of LAET for the past 7 years, and honored to serve as its board president during calendar years 2015 and 2016. We recently celebrated LAET's 50th Anniversary, moved LAET's Knoxville office to a new location, and completed a merger with a sister legal services operation. We said -goodbye to an old friend who served us well for years as our Executive Director, and hello to a new, dynamic Executive Director who keeps LAET keeping on by ensuring essential legal services remain available to those most in need within our community.

In 2016, the raw numbers reveal what one would expect: 26 full time attorneys covering 26 east Tennessee counties, serving more than 12,000 individuals and concluding more than 6,000 cases.

What the numbers do not reveal are the most important and valuable things LAET contributes to our community's closet. When LAET provides legal services to our community's needy, it ensures that our fellow citizens, our community's men, women and children, realize a better quality of life and experience a greater degree of self respect. And when you give freely to LAET, investing and reinvesting in our work, you become a better citizen for having done so. When we each do our part, and everything is better thanks to our collective efforts.

Very special thanks to the men and women of LAET who, through their untiring efforts, produce more justice for all. And very special thanks to each of you, for your continuing gifts of time and service as well as your financial contributions. Without you LAET could not fully restock and improve our community's closet. God bless you every one!

Donald F. Mason, Board President

The mission of Legal Aid of East Tennessee is to ensure equal justice for elderly, abused, and low-income persons, providing a wide range of civil legal assistance and advocacy.

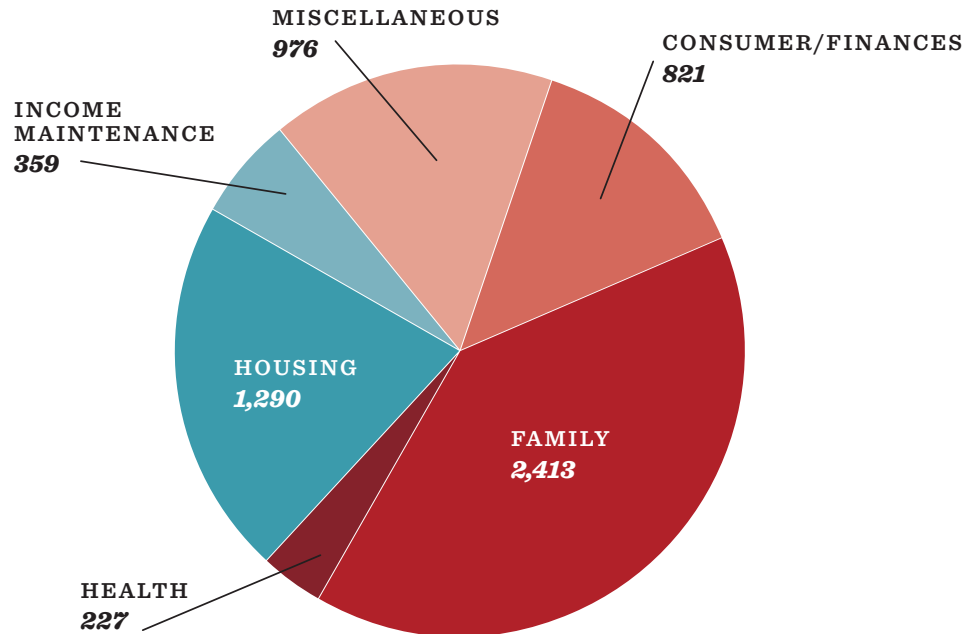


BECAUSE OF LEGAL AID
OF EAST TENNESSEE
\$58,000,000
WAS GENERATED FOR THE
LOCAL ECONOMY IN 2016

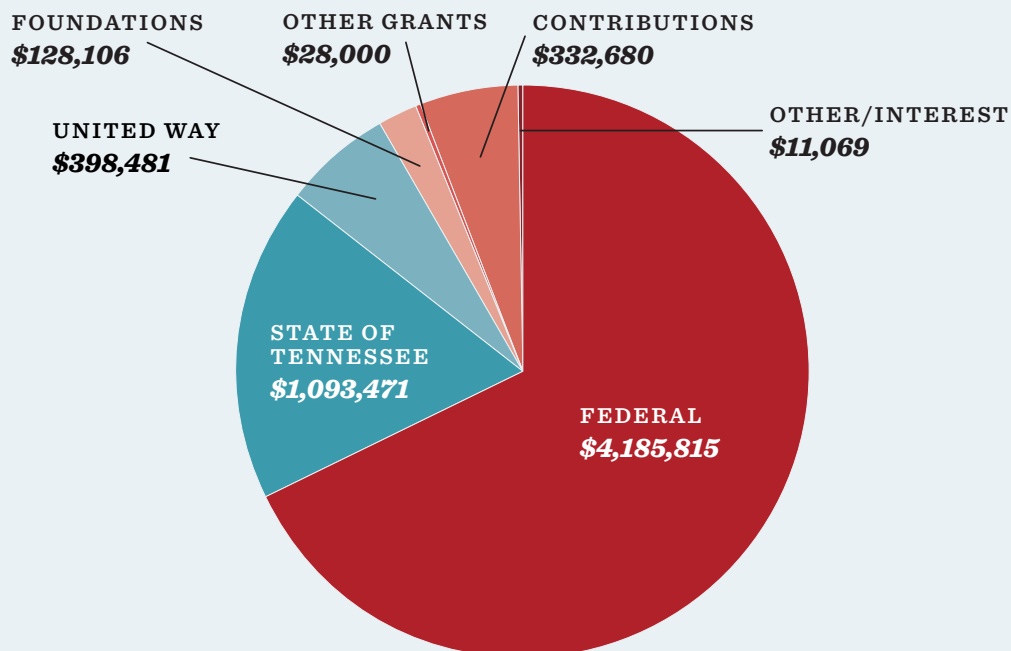
594 VOLUNTEER LAWYERS *worked on*
1,488 PRO BONO CASES

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TYPES OF LEGAL PROBLEMS *(2016 Data)*



FUNDING SOURCES *(2016 Data)*



Every \$1 spent creates \$11.21 in local impact.



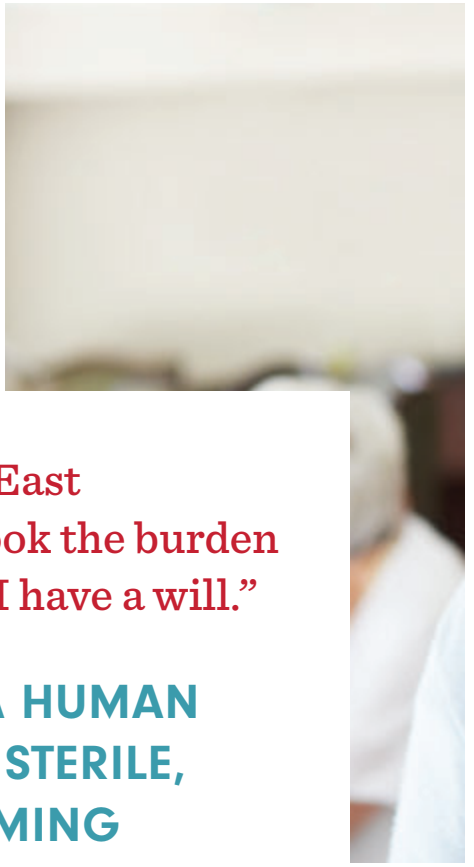
RESPONSES

*Quotes from Client
Satisfaction Surveys*

“Legal Aid helped me get
my life back.”

**“THEY KEPT ME FROM
BECOMING HOMELESS.”**

“My lawyer made me feel
like someone cares about
the elderly.”



“Legal Aid of East
Tennessee took the burden
off now that I have a will.”

**“THEY PUT A HUMAN
FACE ON A STERILE,
OVERWHELMING
SYSTEM.”**



LAET.ORG



CASE STUDY

Shirley

"Shirley" bought a car from a "buy here-pay here" lot. She paid \$3,000 down and faithfully made bi-weekly installments to pay off the loan. Despite Shirley's timely payments, the car was repossessed. She was told to pay another \$700 to have it released.

Shirley knew she'd been cheated, but needing the car, she paid. The repo man came again, this time pulling a gun while taking the car. With no way to get to work, Shirley's husband lost his job, and Shirley had to walk an hour each way to work.

Desperate for help, Shirley called Legal Aid. Her attorney determined that she'd overpaid by \$1,000 and that both repossessions were illegal. When confronted, the car dealer admitted that he had not recorded her \$3,000 down payment.

Legal Aid fought for Shirley and recovered her down payment plus \$5,000 for her trouble. Shirley could now buy the reliable car she and her husband needed to get to work.

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(800) 572-7457

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(423) 303-2266
(800) 572-7457

Johnson City

(423) 928-8311
(800) 821-1312

Knoxville

(865) 637-0484

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(865) 981-1818

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(423) 587-4850
(800) 821-1309

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Chattanooga Family Justice Center

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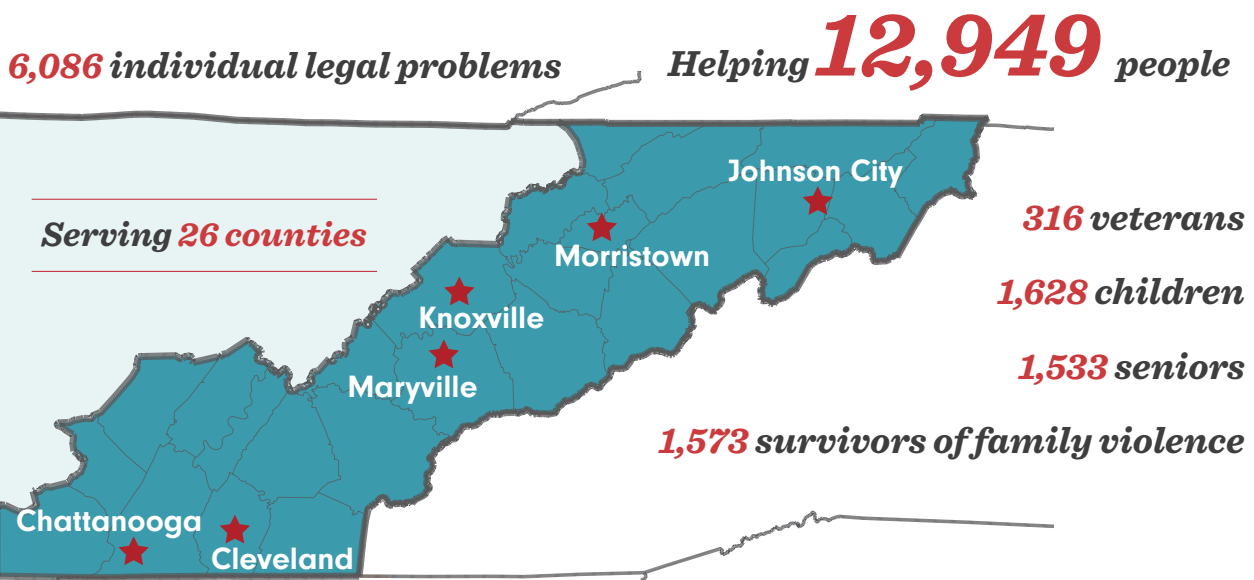
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