Medicaid/CoverKids

CHOICES Financial Eligibility Redetermination

1. During the COVID-19 emergency, TennCare and CoverKids will not terminate coverage for residents of Tennessee who were enrolled as of March 18, 2020. Redeterminations will continue only if the member can be renewed automatically. TennCare Connect will remain open and will accept applications and signatures by phone.
   - If documentation is not available due to COVID-19, TennCare will accept your statement for income and resources.
   - If you gain eligibility during the pandemic, you will still need to apply to maintain eligibility.
   - For information, go to https://tenncareconnect.tn.gov/services/homepage.

2. If you are chosen for financial eligibility redetermination in February, March, or April 2020:
   - A new packet will be mailed to you between May 2020 and October 2020.
   - The change in redetermination dates will be reflected in TennCare Access within one week.
   - There will be no termination of existing benefits for current members.
   - If possible, reapproval will be made without requesting verifications.
   - If TennCare cannot reapprove without requesting verifications, then the renewal will be stopped and the renewal date will be removed.

Contact Legal Aid of East Tennessee if you need legal help

- Johnson City Office: (423) 928-8311
- Morristown Office: (423) 587-4850
- Knoxville Office: (865) 637-0484
- Maryville Office: (865) 981-1818
- Cleveland Office: (423) 303-2266
- Chattanooga Office: (423) 756-4013
- Family Justice Center, Blountville: (423) 574-7233
- Family Justice Center, Johnson City: (423) 722-3720
- Family Justice Center, Knoxville: (865) 215-6835
- Family Justice Center, Chattanooga: (423) 643-7604
- Erlanger, Chattanooga: (423) 778-7807
- Tennessee Senior Law Alliance: (866) 333-1505